

Information regarding the Covid-19 pandemic

We understand that you might have questions because of the uncertainty related to the current situation. We would like to answer FAQ and clear out possible risks and their solution related to the Covid-19 pandemic, especially the ones connected to your finances invested in the project.

Here are a few possible scenarios that we drafted according to information we received and our experience during these months.

ANYHOW PLEASE NOTE THAT THESE ARE JUST SOME OF POSSIBLE SCENARIOS AND MEASURES WILL BE ADJUSTED TO THE VERY SITUATION AND TO THE MEASURES AND RESTRICTIONS GIVEN BY AUTHORITIES.

AS WELL PLEASE NOTE THE NATIONAL AGENCY WILL HAVE THE FINAL WORD IN FINANCIAL MATTERS AFTER THEY EVALUATE EACH POSSIBLE CASE INDIVIDUALLY (WHICH CAN TAKE MORE TIME THAN USUAL TRAVEL REIMBURSEMENT PROCEDURE).

Arrival to the training

Only participants who show no Covid19 symptoms and have not been in contact with infected persons in the last 14 days can participate in the training, you will need to confirm this at arrival. If someone develops symptoms while we are there, they will need to stop participating in the training and stay isolated in a single room. Please make sure you have appropriate health insurance coverage in case you need medical support.

The project gets canceled

If the project gets canceled due to the Covid-19 pandemic then the participant is required to cancel his flight (bus, train) and ask for a possible monetary refund or voucher. If the participant received a confirmation from the travel providers that he is not eligible for any refund (not even voucher), then the organizer tries to reimburse the tickets. If the participant will be eligible for only some amount of refund (e.g. decreased by cancellation fee, etc.), then the organizer tries to reimburse the participant the remaining amount.

The project will be canceled if:

- The government of the hosting country will forbid our project, or will strongly recommend not to organize it
- The restrictions and measures given by authorities will not allow us organize the project
- More than 1 or 2 participating countries will declare travel restrictions that will make the participation impossible
- Majority of the facilitators and project team members will not be able to participate in the project due to Covid-19

The flight/ bus/ train is canceled due to national travel restrictions

If the participant's home country will declare e.g. a state of emergency and will close the borders, the tickets will get automatically canceled or the participant is required by law to

cancel them himself. In this case, the participant is entitled to a full refund for his ticket by the airlines (bus, train). The organizer will not assist with claiming such refunds and it will be up to the participant to communicate with the airlines. The right to travel reimbursement by Erasmus+ cannot be applied.

The participant is infected by Covid-19 and cannot travel to the project

The reimbursement of the flight ticket is not guaranteed by the organizer. If the tickets are already purchased then the participant has to communicate with the airline on his own and ask for a possible refund resulting from flight cancellation. If the organizer manages to find a new participant, who would not require to have his travel reimbursed, we can ask the National agency to allow us to reimburse the infected participant's flight from the Erasmus+ budget. In this case, the organizer needs an official document, stating that the participant has positively tested for Covid-19 and also a confirmation from the airlines, that no refund is possible. Both of these documents have to be presented in English. Translation fees will not be reimbursed.

The participant is in forced home (state) quarantine and cannot travel to the project

The reimbursement of the flight ticket is not guaranteed by the organizer. If the tickets are already purchased then the participant has to communicate with the airline on his own and ask for a possible refund resulting from flight cancellation. If the organizer manages to find out a new participant, who would not require to have his travel reimbursed, we can ask the National agency to allow us to reimburse the infected participant's flight. In this case, we need an official document, stating that the participant had to be in quarantine and also a confirmation from the airlines, that no refund is possible. Both of these documents have to be presented in English. Translation fees will not be reimbursed.

The participant needs to get tested for Covid-19 during the project

If the participant needs to get tested for Covid-19 without having any serious symptoms, the participant has to pay for this medical test on his own. The average price is approximately 70 Euros. The EHIC card does not cover this medical test. It is up to the participant to try to find a travel insurance package that would cover this Covid-19 test.

If the participants will show relevant symptoms of Covid-19, a local hygienic authority will be contacted. If they will recommend taking action (e.g. hospital transport where Covid-19 test will be performed) then the Covid-19 test should be for free thanks to using an EHIC card.

The participant is positively tested for Covid-19 during the project

If the participant gets infected by Covid-19 during the project (proved by a medical test), then the participant has to leave the project venue (if the health situation will allow it) or get hospitalized in the country of the training course. The required travel medical insurance is supposed to cover repatriation, in case it won't be possible for the participant to return home via plane/bus/train. The organizer tries to reimburse the originally planned flight, the rest will be upon discussion.

At the training venue

Measures will be applied according to the current situation and restrictions given by the authorities of Portugal.

If no restrictions or measures will be given by the authorities we consider our training venue including all their guests one household.

Wearing a mask or social distancing is not required while we are at the venue. However, some participants may want to keep a distance. We expect everyone to be mindful of other people's boundaries and respect everyone's needs around this, and of course good personal hygiene.

This arrangement may not work for people who are afraid to catch the virus, so make sure you are comfortable with these conditions before you confirm your participation.

Purchase of protective equipment

The organizer will have prepared basic protective equipment in case of an emergency (disinfectants, face masks, thermometer). Every participant is required to also bring his own face masks in a sufficient amount. If the participants will need to use the special mask (FFP2 or FFP3 masks), the participant has to pay for them.

In all scenarios, we kindly ask you to obey and respect the rules and recommendations declared by the governments and by the project team.